

**APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, INSTALL WIRELESS NETWORK INFRASTRUCTURE
SOLUTION FOR ETD P SETA**

QUESTIONS AND ANSWERS:

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1. Please kindly be advised if the LAN (cable) ports of the network is in place?
Yes, there is LAN cabling, and there are enough ports in each office.
2. We would supply the relevant Wi-Fi 6 Access Points, and replacement 48 port switch for ease of management is there a requirement for a firewall or is that covered onsite?
Network switches and firewalls are not in scope of the tender
3. As we can supply and install the relevant hardware and settings as needed, provide training how to sign in and train internal IT resources on how to maintain the portal where needed.
However we want to confirm we do not need to supply Cat 6 cable infrastructure?
No, there is cabling in all sites. ETD P SETA will arrange installation if there is a need.
4. The RFP states that APs must support **Wi-Fi 6** at minimum. If we propose **Wi-Fi 7**, will our bid be disqualified?
Bidders may propose Wi-Fi 7 access points or virtual/cloud controllers, provided these are clearly specified in the proposal. The minimum requirement is Wi-Fi 6, but higher standards are acceptable.
5. Will you accept a **virtual WLAN controller**, or must it be physical?
Both hardware and virtual/cloud controllers are accepted. The bidder must specify in their proposal the type of controller they are proposing to ensure they meet the minimum requirement.
6. Please confirm the exact **Cisco 48-port switch model** installed at all sites so we can verify the PoE standard and total PoE power available.
Cisco Catalyst 9200L 48-port PoE+ 4 1G Net
7. The RFP states a 3-year hardware warranty.
Could you please confirm the **hardware replacement SLA (9x5xNBD, 9x5xNBD-S, or 24x7x4)** required? Also do you want partner led maintenance support i.e. Cisco Partner Support Service – PSS or OEM led maintenance support i.e. Cisco Smart Net Total Care - SNTC?

A three-year hardware warranty was required, with a next-business-day replacement expectation (9x5xNBD). After installation, ETDP SETA will handle warranty claims directly with the OEM, and bidders are not responsible for ongoing maintenance.

8. The specification requires a guest wireless SSID with a self-service web registration portal for visitor access and authentication. As this functionality typically requires a Network Access Control (NAC) platform (e.g., Cisco ISE or Huawei NCE-Campus) and cannot be provided by a WLAN controller alone, we kindly request clarity on your expected approach. Specifically, please confirm:

whether bidders are required to include a NAC solution in their proposal,

whether a NAC solution already exists within your environment, and

if an existing NAC is in place, which platform is used and how bidders should plan to integrate with it.

We do not have NAC. Each site has a Cisco switch, FortiGate router, and firewall. Bidders are required to provide a complete solution that will meet the requirements.

9. Under Item 5.2 ("Provide training and skills transfer..."), please confirm whether you expect **over-the-shoulder training** or **OEM-certified training**?

Over-the-shoulder training will be enough; the ICT team should be able to use the solution post-deployment.

10. Which **Active Directory (AD) version** is currently in use?

Windows Server 2022

11. What **WAN connectivity** is used at all sites (e.g., SD-WAN, MPLS VPN, broadband, etc.)?

SDWAN

12. In the evaluation criteria, under "Proposed Approach," the RFP refers to **Section 3.3**, but we cannot find this section. Please confirm which section we should reference?

ToR document has been updated

13. Is there a Certificate Authority (CA) server onsite to manage certificates or must this also be factored into the costing?

We do have Certificate Authority server running on Windows Server 2022 AD.

14. Do you have an authentication server / Radius for AAA like on Microsoft or must this be supplied?

We have Microsoft AD servers; we will require assistance with configuring the Radius server.

15. Are there tools in place for user enrolment and endpoint management to push certificates and manage profiles like Microsoft Intune?

We are using GPO for user enrolment and push certificates.

16. Must the Wi-Fi Guest services be implemented on the controller or part of the NAC/AAA Server?

This will depend on your solution.

17. Are the APs being mounted where the current APs are, does this provide sufficient coverage or are heatmaps required for placement if so, can floor plans be provided showing where coverage is required?

APs will be mounted where the current ones are.

18. Mention was made that the APs for the remote offices would be shipped and installed by ETDP- SETA, will you also install the local Aps?

This will be the responsibility of the bidder working with ETDP SETA.

19. Are the 300 client connections on the wireless controller client connections or is this the number of APs the controller must support?

Client connections

20. Please can you allow an extension from 16 March 2026 to 23 March 2026.

The request for an extension of the closing dates is noted.

Please be informed that the closing dates for the following bids have been extended to ensure compliance with SCM prescripts and National Treasury Instruction Note 09 of 2022/2023, which requires that bidders be given the required number of working days after the publication of amendments:

- **BID NO: SCMU 05-2025/26 – Cloud Backup and Disaster Recovery Solution**
- **BID NO: SCMU 13-2025/26 – Wireless Network Infrastructure Solution for ETDP SETA**

The new closing date for both bids is **25 March 2026**.