

	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Template Identifier	240-43921804	Rev	3
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		Authorisation Date	January 2022		
		Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:						
	ENQUIRY/ CONTRACT DESCRIPTION	The Provision of cleaning services for period of five (5) years					
SECTION B (ESKOM)	CLAUSES OF 240-105658000 SPECIFICATION	CLAUDE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	
	CLAUDE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X	
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.					
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)				X	
		Category 3 (refer to clause 3.5.4 of 240-105658000)				-	
		Category 4 (refer to clause 3.5.5 of 240-105658000)				-	
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-	
		POST-CONTRACT AWARD					
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X	
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X	
		STANDARD CONDITIONS					
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X	
		Preservation (refer to clause 3.8.3 of 240-105658000)				X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X	
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X	
		SPECIAL PROCESSES (REFER TO CLAUDE 3.8.6 OF 240-105658000)				X	
		CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUDE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
		SECTION C (ESKOM)	CLAUDE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus
	CLAUDE 5		Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUDE 6		Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUDE 7		Support	X	PRINCIPLE 4	Process approach	X
	CLAUDE 8		Operation	X	PRINCIPLE 5	Improvement	X
CLAUDE 9	Performance Evaluations		X	PRINCIPLE 6	Evidence based decision making	X	
CLAUDE 10	Improvement		X	PRINCIPLE 7	Relationship Management	X	
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		
		Glenda Zulu	Quality Assurance Officer	12/11/2025			
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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